# E-Portal Quick Guide – Submit Substantial Change Application

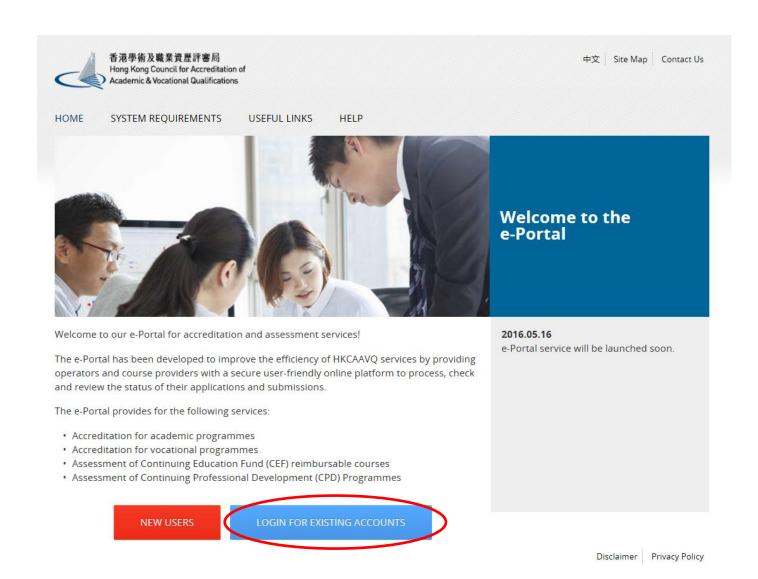
# **Table of Content**

2.Create New Application	
2.Create New Application	5
3.Fill-in the Information	7
3.1Part 1: Basic Information	7
3.2Part 2: Fill-in the Change Details	10
4.Download Completed Application Form and Submit Declaration	16
5.Follow-up after Submitting Application	18
5.1Notification of Status Change	
5.2Status – "For Review by HKCAAVQ"	
5.3Status – "Accepted"	19
5.4Status – "For Revision by applicant"	20
5.5Status – "Cancelled by HKCAAVQ"	20
5.6Editing Right of Application of Different Status	20
6.Special Function	21
6.1View Closed Applications	
6.2Cancel Selected Applications	
6.3Delete Selected Applications	
6.4Copy as New Application	23
7. Points to Note	24

# 1. Login to the e-Portal Account

Step 1: Please go to <a href="https://eportal.hkcaavq.edu.hk/">https://eportal.hkcaavq.edu.hk/</a>

Step 2: Click LOGIN FOR EXISTING ACCOUNTS





# Disclaimer

Whilest the Hong Kong Council for Accreditation of Academic and Vocational Qualifications (HKCAAVQ) endeavours to ensure the accuracy of the information on this website, the information is for reference only and is subject to change by HKCAAVQ at any time without prior notice.
HKCAAVQ makes no warranties, representations and statements (whether express or implied) of any kind in relation to the information, including any warranties, representations and statements in respect of the accuracy, completeness, timeliness and fitness for a particular purpose of the information. In no circumstances shall the information (or any part thereof) be regarded as professional advice (whether legal or otherwise, and whether general or specific) or a substitute for such.

This website is linked to websites set up by other organisations / bodies / companies. HKCAAVQ expressly states that it has not approved or endorsed the information provided by any other websites linked to this website and HKCAAVQ accepts no responsibility or liability (howsoever caused) for such information.

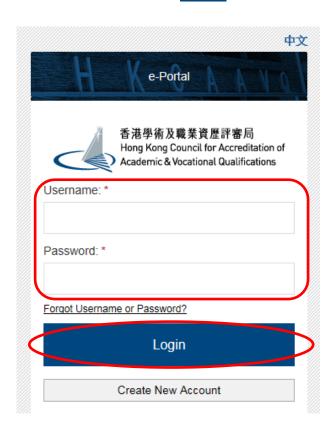
HKCAAVQ shall not in any circumstances or in any way be liable to any person (including any body of persons, corporate or unincorporated) for any loss or damage (including but not limited to consequential, indirect, incidental and special loss/damage) arising out of or in connection with this website or the websites which are linked to this website, the information on this website, the information on this website or the websites which are linked to this website.

Users are responsible for making their own assessment of the information available on or through this website (i.e. by making reference to original publications, legislations, etc.) and obtain independent professional advice (including professional legal advice) before relying or acting on any of the information.



# Step 4: Enter the Username and Password, click

Login

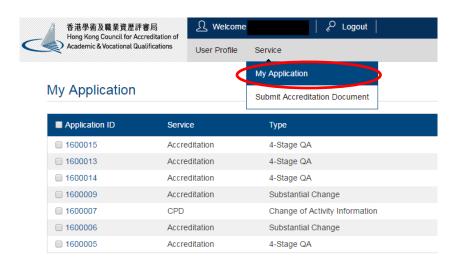


# 2. Create New Application

- \* Before submitting the application, you should:
- Check if your account has been granted to submit application for that Operator
- Update the list of Address under "User Profile"
- Update the list of Contact Person under "User Profile"

\*You will be requested to provide the above information in the application. (Please refer to the user guide of Set up User Profile for the above services.)

# Step 1: Go to the page of "My Application"







■ Application ID	Service	Туре	Scope / Course Title / Reference	Status	Last Updated 🕶	Document Uploaded
<b>1600026</b>	Accreditation	Substantial Change	•	Draft	08/06/2016	-
□ 1600025	Accreditation	Substantial Change	-	Draft	08/06/2016	-
□ 1600024	Accreditation	4-Stage QA	-	Draft	08/06/2016	-
□ 1600023	Accreditation	Substantial Change	-	Draft	08/06/2016	-
<b>1600020</b>	Accreditation	Substantial Change	-	Draft	03/06/2016	-
<b>1600019</b>	Accreditation	Substantial Change		Draft	03/06/2016	-
<b>1600016</b>	Accreditation	4-Stage QA	IE (1), LPA (1), Re-LPA (1)	For Revision by Applicant	02/06/2016	-
□ 1600014	Accreditation	4-Stage QA		Draft	31/05/2016	-
<b>1600009</b>	Accreditation	Substantial Change	-	Draft	30/05/2016	-
□ 1600006	Accreditation	Substantial Change	-	Draft	30/05/2016	-
<b>1600005</b>	Accreditation	4-Stage QA	IE (1), LPA (1)	Draft	30/05/2016	-

# Step 3: Click the pull down button, select "Accreditation" for Service and "Application for Substantial Change" for Type of Application, then click Next

## Please Select Service and Type of Application



# Step 4: After reading the Notes to Operators, please click Next

# Application Form for Substantial Change

### Notes to Operators:

- 1. Please read the Guidance Notes on Substantial Change to Accreditation Status before completing the application form.
- 2. Prior to submitting an application to HKCAAVQ, operators are expected to consider and approve the proposed change(s) according to their own internal quality assurance arrangements.
- 3. The responsibility for providing information and sufficient rationale to substantiate the proposed change(s) rests with the operators. Operators may be required to provide additional information, if needed.
- 4. The proposed changes should not be implemented prior to receiving the written confirmation of approval from HKCAAVQ.
- 5. Completed application form should be sent to HKCAAVQ:
- By Email: info@hkcaavq.edu.hk; or By Fax: 2845 9910; or
- By Post: 10 Siu Sai Wan Road, Chai Wan, Hong Kong
- 6. Acknowledgement will be provided by HKCAAVQ upon the receipt of the application.
- By clicking Next, you agree to the above guideline.



# 3. Fill-in the Information

Tips: You may click

Save as Draft

when filling-in the form and then continue later

# 3.1 Part 1: Basic Information



# Step 1: Indicate the Programme Nature by clicking the pull down button. Then click Save as Draft

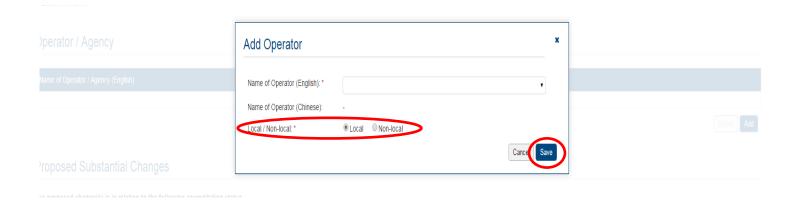


# Step 2: Add Operator/Agency

If your account has only one associated operator/agency under accreditation service, the name of Operator/Agency will be shown automatically.



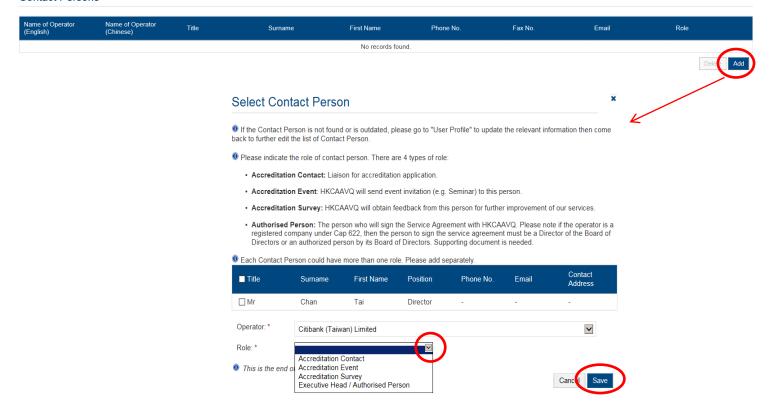
If your account has two or more associated operators under accreditation service, you will be requested to add the operator manaually. Click Add and choose the operator by clicking the pull down button. Indicate the local /Non-local operator. Then click Save



# **Step 3: Add Contact Person**

Click Add, and check the box next to the person that you wish to add. Click the pull down button for selecting the "Role", then click Save (All roles should be specificed, otherwise the application will not be accepted, Each contact person can have more than one role, please add separately.)

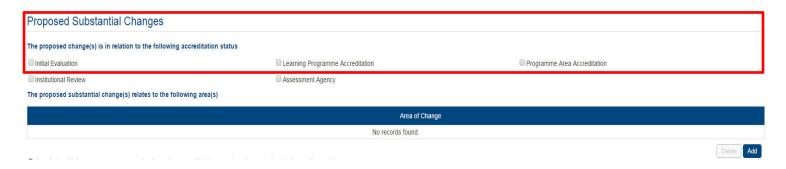
### **Contact Persons**



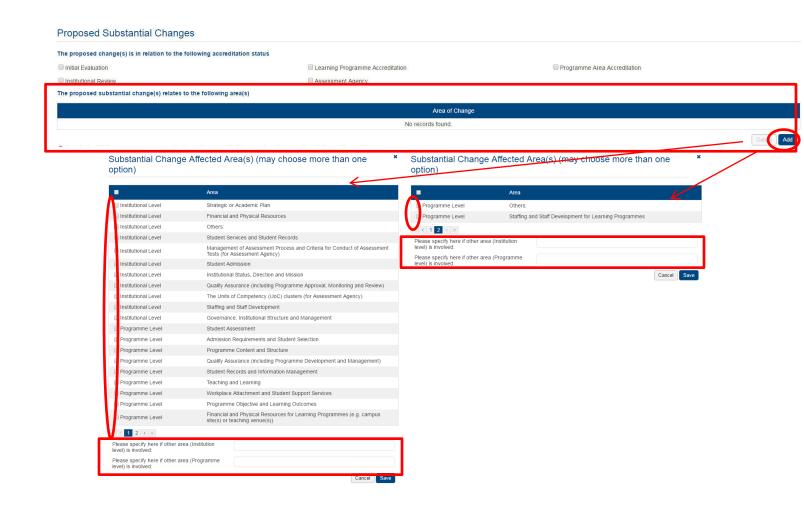
# 3.2 Part 2: Fill-in the Change Details



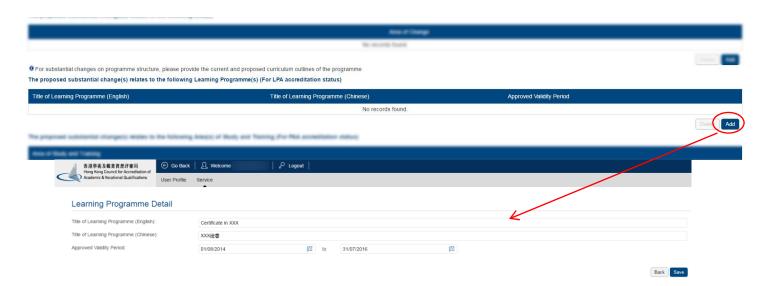
# Step 1: Check the box to indicate the accreditation status that the change(s) affected



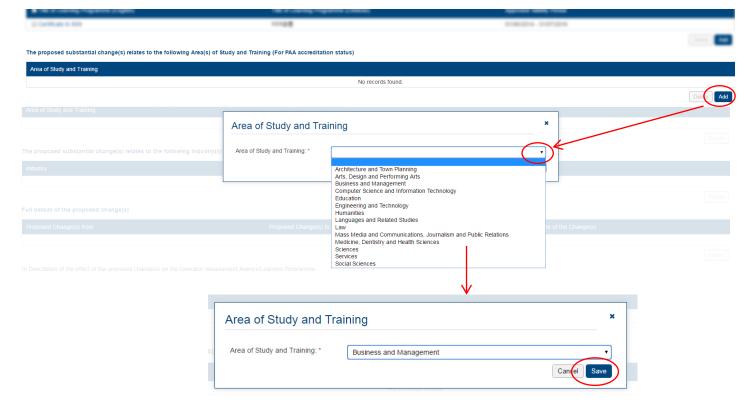
Step 2: Click and then check the box to indicate the affected area(s). Please provide the details of affected area(s) at the bottom if the choices are not applicable to your application.



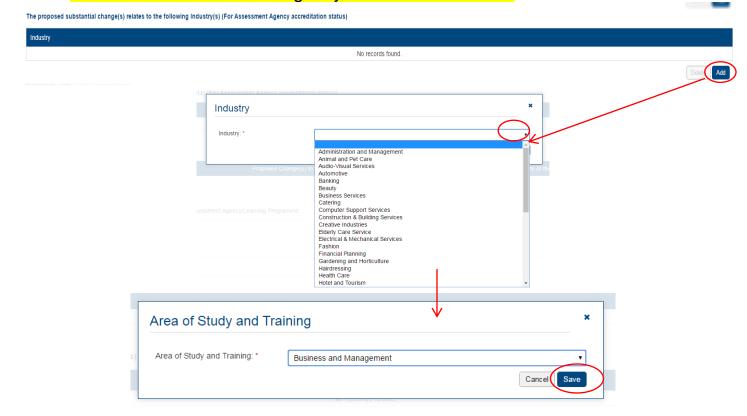
Step 3: For change(s) affecting LPA status: Please provide the programme details affected by the change(s). Click Add , then fill-in the programme details and click Save . Repeat step 3 for the second programme and after. Skip this step if the change(s) is not relate to LPA accreditation status.



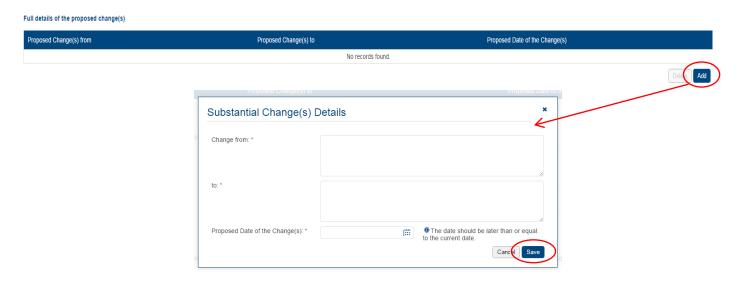
Step 4: For change(s) affecting PAA status: Please provide the affected Area of Study and Training by the change(s). Click Add , then indicate the affected Area of Study and Training by clicking the pull down button. Click Save and you may repeat Step 4 for the second affected Area and after. Skip this step if the change(s) is not relate to PAA accreditation status.



Step 5: For change(s) affecting Assessment Agency status: Please provide the affected industry by the change(s). Click Add , then indicate the affected Industry by clicking the pull down button. Click Save and you may repeat Step 5 for the second affected Industry and after. Skip this step if the change(s) is not relate to Assessment Agency accreditation status.

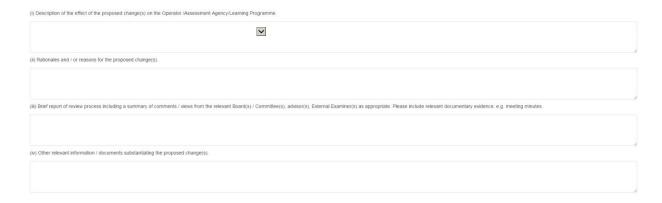


Step 6: Click Add describe the change(s), then click Save



# Step 7: Fill-in the required information. Then click

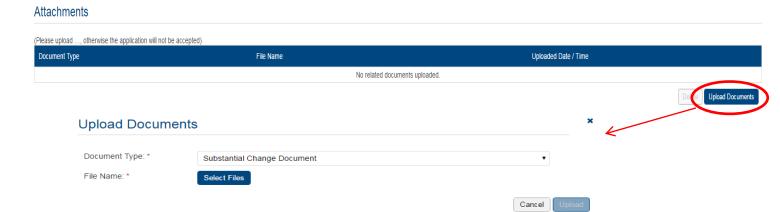
Save as Draft



Step 8: If you have other supporting document(s) or appendice(s) regarding the change(s), please upload. Click Upload Documents, then click Select Files \*

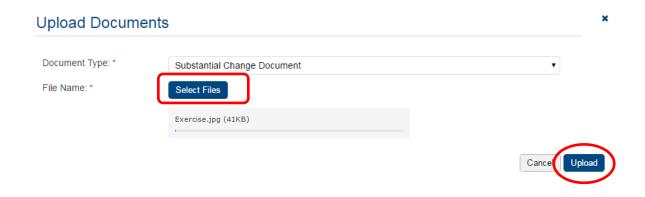
# Other than the supporting document(s) of the change(s), the following documents are required for every application.

- Certification of Incorporation (For operator registered under CAP 622, if any)
- Business Registration (For operator registered under CAP 622, if any)
- CAP 279 Education Ordinance (if any)
- Other relevant registration, if you are not register under the above Ordinances.
- Documentation showing the person to sign the Service Agreement is the Director of the Board of Directors/an authorised person by its Board of Directors. (e.g. Annual Return, Annual Report, Authorisation Letter or other relevant sources)



\*We accept file types such as pdf, xls, xlsx, doc, docx, jpeg, jpg, txt, csv, tif, wmv, zip, rar, msg and you are advised to compress multiple files into a single file in 'zip' or 'rar' format.

# Step 9: After choosing the file, click Upload



# Step 10: Uploaded successfully and the form is nearly completed.

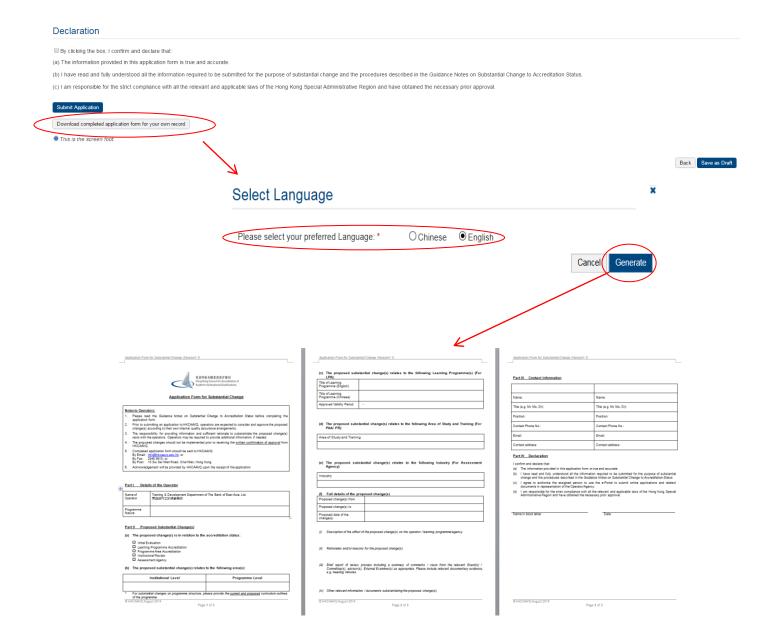
# Attachments (Please upload ..., otherwise the application will not be accepted) Document Type File Name Uploaded Date / Time Substantial Change Document Exercise.jpg 13/06/2016 11:56:38 Delete Upload Documents

# 4. Download Completed Application Form and Submit Declaration

Scroll down to the bottom of the page.

Step 1: You may save the completed form for your own record.

Click Download completed application form for your own record, and select your preferred Language. Then click Generate



# Step 2: After reading the Declaration, check the box of "By clicking the box, I confirm and delare that". Then click Submit Application

# Declaration By clicking the box, I confirm and declare that: (a) The information provided in this application form is true and accurate. (b) I have read and fully understood all the information required to be submitted for the purpose of substantial change and the procedures described in the Guidance Notes on Substantial Change to Accreditation Status. (c) I am responsible for the strict compliance with all the relevant and applicable laws of the Hong Kong Special Administrative Region and have obtained the necessary prior approval. Submit Application Download completed application form for your own record

Step 3: Application is submitted sucessfully. You may print the screen for your own record.

# Submit Application The online application was submitted successfully. Application ID: 1600015 Submitted: 02/06/2016 15:46:22

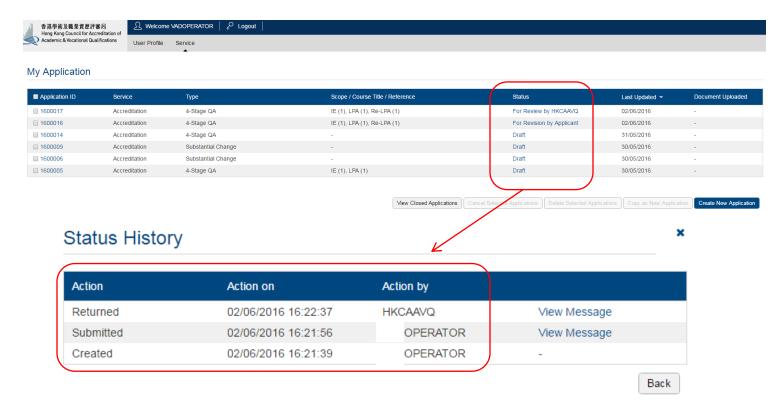
If your payment is made through cheque, please send your cheque with the printout of this page to HKCAAVQ.



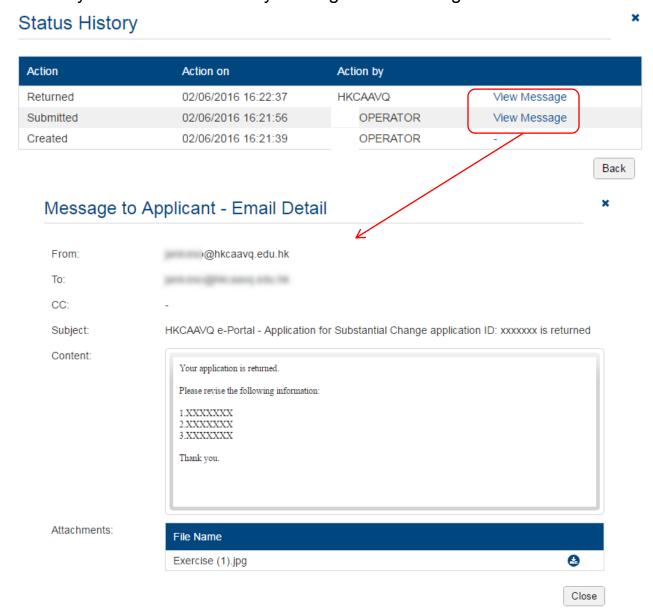
# 5. Follow-up after Submitting Application

# **5.1 Notification of Status Change**

- After submitting application, you will receive an email of acknowledgement of receipt of your application.
- You will receive email once the status of application changed. You can check the Status History of application by clicking the status:



• The email regarding the status change will also be copied to the e-Portal system. You can view by clicking "View Message"



# 5.2 Status - "For Review by HKCAAVQ"

The application is being reviewed by HKCAAVQ.

# 5.3 Status - "Accepted"

• The application can be proceeded. HKCAAVQ will contact you regarding the schedule of your application and prepare to issue Service Agreement.

# 5.4 Status – "For Revision by applicant"

- HKCAAVQ has reviewed your application. But you are requested to revise the information or provide further supporting document(s) for the application. Please revise the application according to our comments in the email.
- After revising the information, please save the changes and submit the application again (step 4 of para 4 "Download Completed Application Form and Submit Declaration")

# 5.5 Status – "Cancelled by HKCAAVQ"

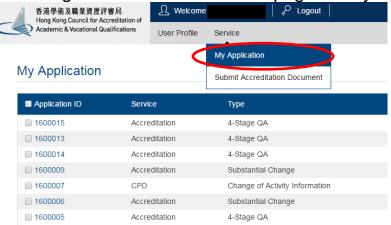
 HKCAAVQ considered that the provided information is not sufficient to proceed. You may contact our staff directly for enquiries about the application.

# 5.6 Editing Right of Application of Different Status

Status	Can be edited by applicant?	Can be edited by HKCAAVQ?
For Review by HKCAAVQ	No	Yes
Accepted	No	No
For Revision by applicant	Yes	No
Cancelled by HKCAAVQ	No	No

# 6. Special Function

The following functions are under the page of "My Application"

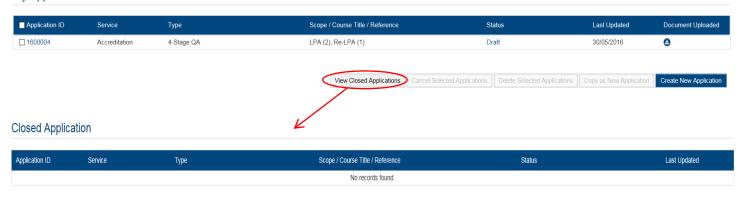


# **6.1 View Closed Applications**

Step 1: Click View Closed Applications , you may review the \*completed application(s)

- Application with the status of "Accepted by HKCAAVQ", "Cancelled by HKCAAVQ" or "Cancelled by applicant" will be classified as "Closed Application".
- Draft application or application with the status of "For revision by applicant" will be purged after idling for more than 3 months.

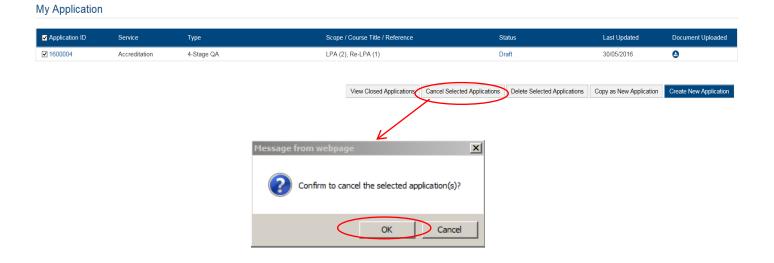
## My Application



Back Copy as New Application

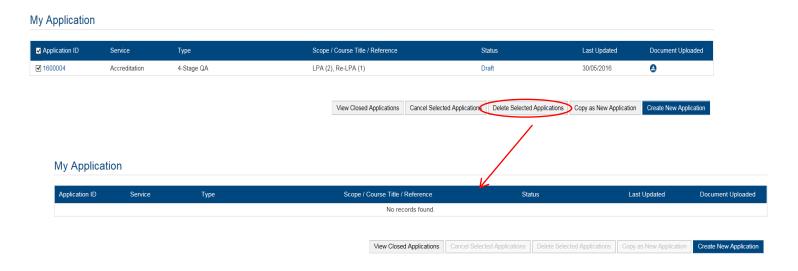
# **6.2 Cancel Selected Applications**

Step 1: Check the box next to the application ID, click Cancel Selected Applications , then click and the application you have submitted to HKCAAVQ will be cancelled. You can only cancel application being reviewed / revised. The cancelled application will be moved to the page of "View Closed Application",



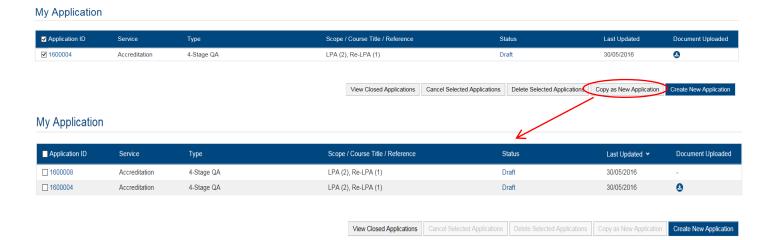
# **6.3 Delete Selected Applications**

Step 1: Check the box next to the application ID, click pelete Selected Applications and the application you have selected will be deleted. Only draft application can be deleted.



# 6.4 Copy as New Application

Step 1: Check the box next to the application ID, click Copy as New Application . All information of the selected application will be copied with different Application ID.



# Step 2: Click the Application ID, and you may edit the necessary information for submitting another application(s)

## My Application

Service	Туре	Scope / Course Title / Reference	\$	Status	Last Updated ▼	Document Uploaded
Accreditation	4-Stage QA	LPA (2), Re-LPA (1)	С	Draft	30/05/2016	-
Accreditation	4-Stage QA	LPA (2), Re-LPA (1)		Draft	30/05/2016	0
	Accreditation	Accreditation 4-Stage QA	Accreditation 4-Stage QA LPA (2), Re-LPA (1) Accreditation 4-Stage QA LPA (2), Re-LPA (1)	Accreditation         4-Stage QA         LPA (2), Re-LPA (1)         I           Accreditation         4-Stage QA         LPA (2), Re-LPA (1)         I	Accreditation 4-Stage QA LPA (2), Re-LPA (1) Draft  Accreditation 4-Stage QA LPA (2), Re-LPA (1) Draft	Accreditation         4-Stage QA         LPA (2), Re-LPA (1)         Draft         30/05/2016

# 7. Points to Note

- The Quick Guide aim at providing a step-by-step guidance for using the e-Portal service. Before submitting application of substantial change, you should read the guidelines on the HKCAAVQ website at <a href="http://www.hkcaavq.edu.hk/en/services/accreditation/four-stage-qa-process">http://www.hkcaavq.edu.hk/en/services/accreditation/four-stage-qa-process</a> for detailed principles and procedures.
- For enquiries, please contact:

# For academic learning programmes

Tel: 3658 0242

Email: aaa@hkcaavq.edu.hk

# For vocational learning programmes

Tel: 3658 0233

Email: vpa@hkcaavq.edu.hk