E-Portal Quick Guide -

Application for
Re-assessment of
Type 1 Qualified CPD
Activities for Licensed
Insurance Intermediaries
(Structured and
E-learning)

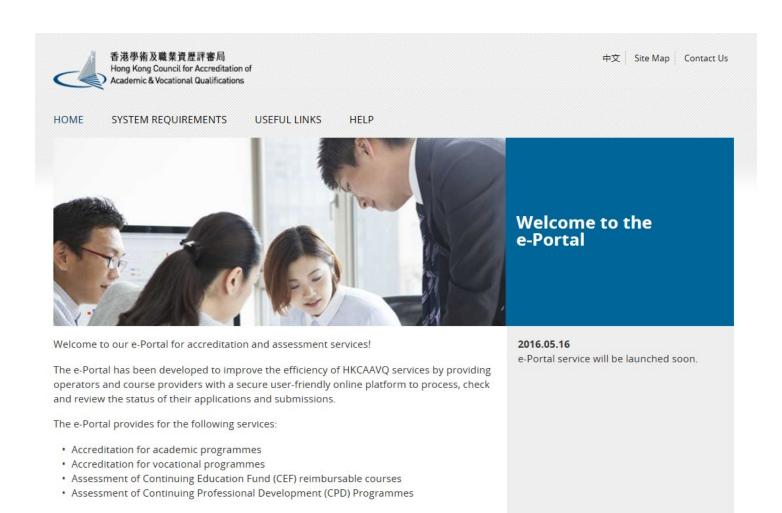
Table of Contents

1. Login to the e-Portal account	3
1.1 Update "User Profile"	
2. Create New Application	6
3. Fill in the CPD Re-assessment Online Application Form	7
3.1 Structured Activity	9
3.2 E-learning Activity	16
4. Payment	22
5. Submit Application	24
6. Special Function	26
6.1 View Closed Applications	26
6.2 Delete Selected Applications	26
6.3 Copy as New Application	27
7. Points to Note	28

1. Login to the e-Portal account

Step 1: Please go to https://eportal.hkcaavq.edu.hk/

Step 2: Click LOGIN FOR EXISTING ACCOUNTS



Disclaimer Privacy Policy

NEW USERS

Step 2: After reading the Disclaimer, click IAgree



Disclaimer

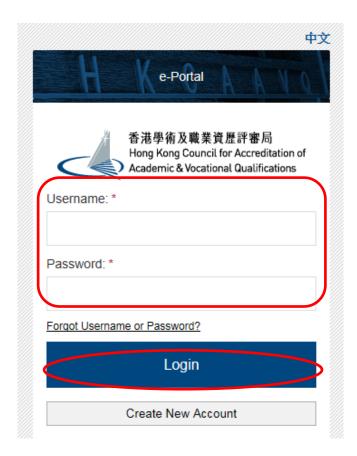
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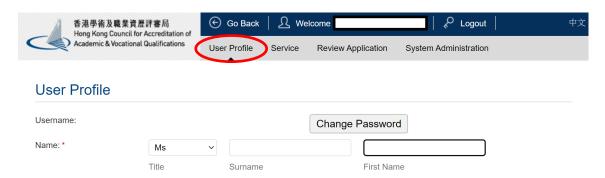


Step 3: Enter the Username and Password, click Login



1.1 Update "User Profile"

Step 1: Click User Profile

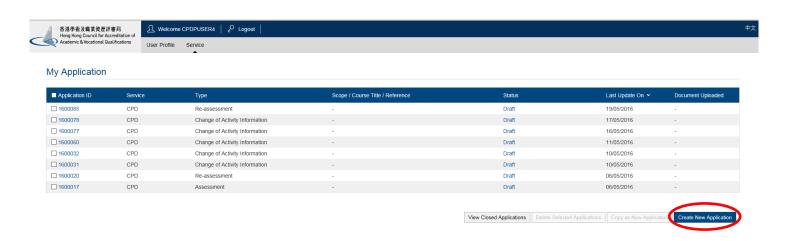


- Please update the Contact Persons and List of Addresses in "User Profile" before starting the application.
- Only when updated in "User Profile" can contact persons and addresses be shown in the application.



2. Create New Application

Step 1: Click Create New Application



Step 2: Click the pull down button, select "Re-assessment of CPD Activity", then click Next

Please Select Service and Type of Application

Service: *

The Continuing Professional Development Programme for Insurance Intermediaries (CPD)

Type of Application: *

Change of CPD Activity
Change of CPD Activity
Vetting of QP Accredited Learning Programme as CPD activity
Vetting of QP Accredited Learning Programme as CPD activity
Re-assessment of CPD Activity
Reveals of CPD Activity
R

Step 3: After reading the guidelines, please click Next

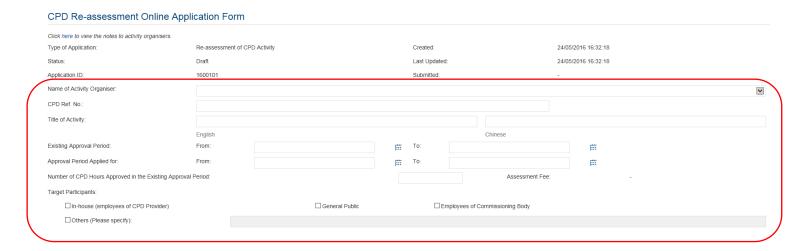


3. Fill in the CPD Re-assessment Online Application Form

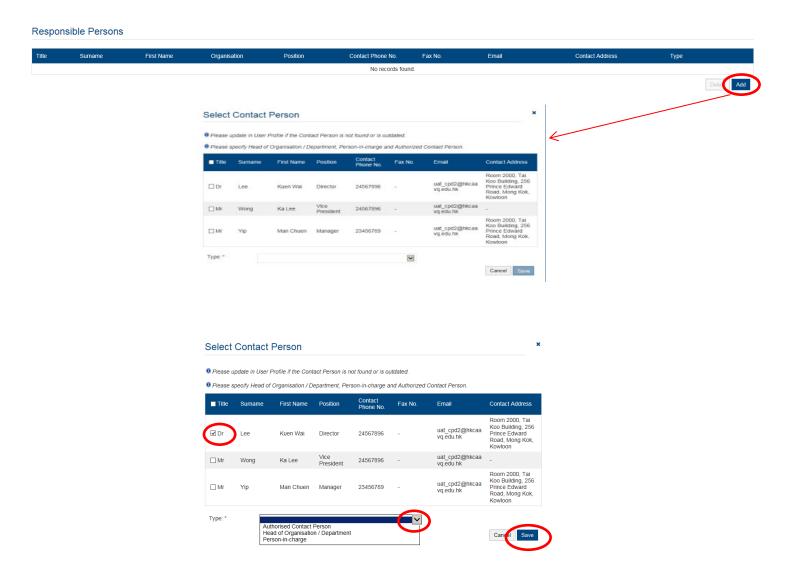
Tips:

1. You may click Save as Draft during the process. The application is temporarily saved and could be retrieved for later editing.

Step 1: Fill in the information



- Step 2: Click Add to add Responsible Persons, and then the box of "Select Contact Person" will be shown.
 - ❖ Check the box next to the person you selected, click the pull-down button in the "Type" and click Save . Please add new Contact Person in "User Profile". After completing the details in User Profile, the information of new Contact Person will be shown in the application.



3.1 Structured Activity

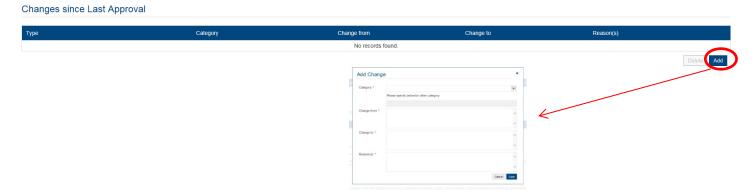
Steps 1-3: Fill in the necessary information

Activity Statistics During the approval period, 1. Number of times the CPD activity has been held: 2. Total Number of Attendees: 3. Total number of participants who have successfully completed the activity: 1. The total number of attendees refers to the number of participants who have signed in to the CPD activity. 1. If the CPD activity adopts a modular design, please provide an attachment of the breakdown of the above figures for each of the modules.

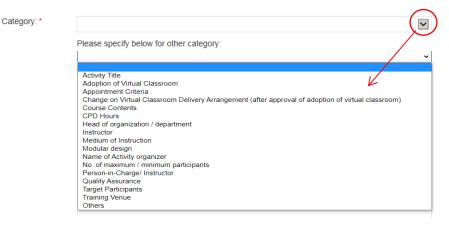
Step 4: Fill in the information if there is/are any change(s) since Last Approval . If yes, please go to step 4a-4c. Otherwise, please go to step 5 to continue.

If there are more the one changes since Last approval, please repeat the steps 4a to 4c.

Step 4a: Click Add



Step 4b: Click the pull down button and select the category

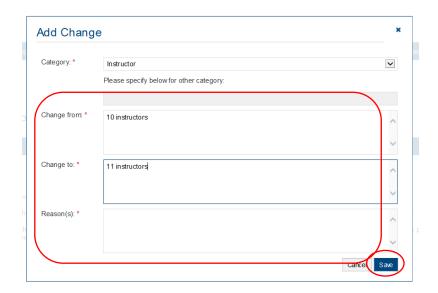


Remarks:

- **1.** If there are changes involving both in activity contents and CPD hours in one single application, only the highest amount will be charged.
- **10** 2. No additional fee will be charged for "Changes to be approved in the Next Approval Period" <u>except</u> for change in CPD hours and activity contents for more than 20% in a reassessment application.
- 4. For Changes of categories other than the above, please select "Others" and specify the details.

Step 4c: Fill in the necessary information

❖ If you would like to report the change since last approval, for example, the number of instructors from 10 to 11, you may fill-in 10 instructors in "Change from" and 11 instructors in "Change to" as below, and provide the Reason(s). Then Click Save



Step 5: Fill in the information if there is/are any change(s) or changes to be approved in the next approval period . If yes, please go to step 5a-5b. Otherwise, please go to step 6 to continue.

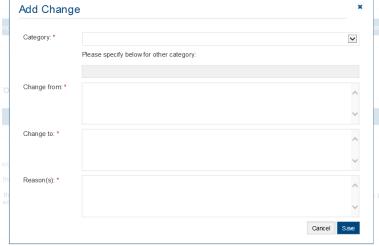
Changes to be approved in the Next Approval Period



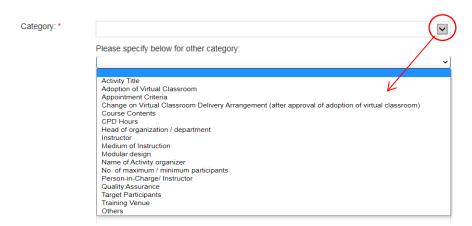
Step 5a: Click Add

Changes to be approved in the Next Approval Period

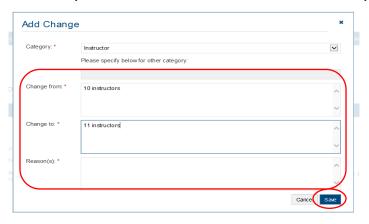
Category	Change from	Change to	Reason(s)
		No records found.	
1. If there are changes involvi	ing both in activity contents and CPD hours in one single appl	lication, only the highest amount will be charged.	
2. No additional fee will be cha	arged for "Changes to be approved in the Next Approval Perio	od" except for change in CPD hours and activity conte	nts for more than 20% in a re-assessment application.
	equal to 20% in activity contents within the same module (if ap ange of course content is less than or equal to 20% with detai		esign activities) without changing the total CPD hours, pl
	Add Change	9	×
	1 11 2 11 2 11 2 11		
	Category: *		SO
		Please specify below for other category:	



Step 5b: Click the pull down button and select the category



- Example: If you would like to change the number of instructors from 10 to 11, you may fill-in 10 instructors in "Change from" and 11 instructors in "Change to" as below, and provide the Reason(s). Then Click Save
- ❖ You may also need to upload the relevant documents in support of your application.



Step 6: Fill in the information in relation to Quality Assurance.

- ❖ For Structured Activity, please provide the Report of quality assurance activities conducted during the reporting period such as date(s) of course evaluation meeting(s), class observation(s), and follow-up action(s) on identified issue(s) from the participant evaluation.
- For Structured Activity adopting virtual classroom, please also provide the report of quality assurance of virtual classroom, e.g. specific attendance monitoring system, policies / guideline / methods for maintaining integrity and security of participants' data
- For applying for the virtual classroom during the re-assessment, please provide the detailed arrangements of virtual classroom as a delivery mode, e.g. specific attendance monitoring system, policies / guideline / methods for maintaining integrity and security of participants' data.

❖ If the content exceeds the word limit, you may provide this information as attachment.

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Quality Assurance	
Brief account of Quality Assurance activities conducted / follow-up action taken in the last approval period (e.g. participant evaluation results, review meeting, class observation and follow-up actions taken arising from participant's feedback):	
	^

Upload Supporting Document(s)

Step 1: Please downland the checklist by clicking checklist to check what kinds of relevant documents are needed

- * For Structured Activity, please refer to the Supporting Document Checklist of Application for Re-assessment of Structured Type 1 Qualified CPD for Licensed Insuracne Intermediaries for preapering the documents.
- * The duly completed checklist should be uploaded (as Attachment 12) together with the documents.



Application for Re-assessment of Structured Type 1 Qualified CPD Activity for Licensed Insurance Intermediaries

<u>Supporting Document Checklist</u>
Please prepare and upload the following documents to support your application. Failure to provide the following documents may delay the assessment process and affect the assessment process

Please indicate the availability of the documents. The duly completed checklist should be uploaded (as Attachment 12) together with the documents.

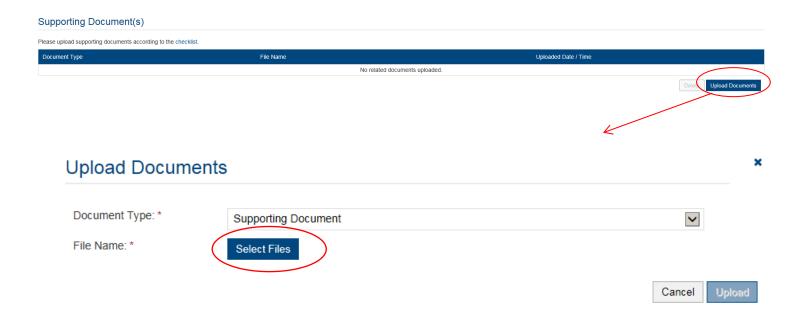
Attachment No.	Documents Concerned		Availability	
1.	organiser with organisational chart.		□ yes* □ not applicable	
2.	Information of similar activities offered in the past For application involving virtual classroom, please also provide track records showing at least one qualified CPD activity had completed HKCAAVQ's Reassessment. ("If there are any updates / applicable to first time application of virtual classroom)	0	yes* not applicable	
3.	Copy of Business Registration (BR) / Certificate of Incorporation (CI) ("If there are any updates including the expiry date showed in the BR or CI)	0	yes* not applicable	
4.	Updated lesson Plan with Hourly Breakdown; For CPD activity adopting modular design, an outline of all modules including module title, CPD hours, contents and number of modules should be clearly specified.	0	yes	
5.	If there are any changes in the course contents, a full set of updated course materials, seminar handouts, and/or seminar papers is required. A comparison table should be submitted to report the change(s). CPD provider should also provide the rationale for the amendment(s).	0	yes not applicable	

6.	List of approved activity venue(s) for the next approval period with full address(es) and capacity(ies).		yes
	For Structured Activity adopting virtual classroom only and without a designated teaching venue, please mark "virtual classroom" and maximum number of participants per activity in the list.		
7.	For new venue(s) not previously approved, please upload floor plan(s) with capacity(ies), rental agreement(s) and insurance coverage for third party liability.		yes not applicable
8.	Profiles of all instructors or presenters including their academic and professional qualifications, and training/industry experience.		yes
9.	Summary of course evaluation results for the reporting period.	٥	yes
10.	Report of quality assurance activities conducted during the reporting period such as date(s) of course evaluation meeting(s), class observation(s), and follow-up action(s) on identified issue(s) from the participant evaluation. For Structured Activity adopting virtual classroom, please also provide the report of quality assurance of virtual classroom, e.g. specific attendance monitoring system, policies / guideline / methods for maintaining integrity and security of participants' data For applying for the virtual classroom during the re-assessment, please provide the detailed arrangements of virtual classroom as a delivery mode, e.g. specific attendance monitoring system, policies / guideline / methods for maintaining integrity and security of participants' data.	0	
11.	Sample attendance certificate issued to the CPD participants		yes
12.	Passing rate(s) of examination and/or continuous assessment ("Where applicable)		yes not applicable

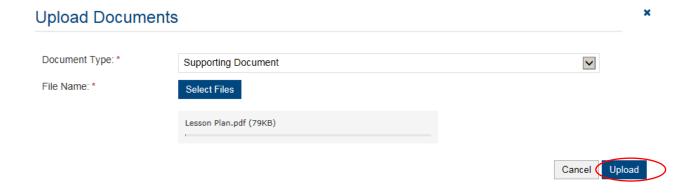
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Step 2: Click Upload Documents , then click Select Files

❖ You may put a number of files together into a compressed folder (e.g. zip, rar, 7z) to upload the documents in one go.



Step 3: When the file(s) has been selected as below, click Upload



3.2 E-learning Activity

Steps 1-3: Fill in the necessary information

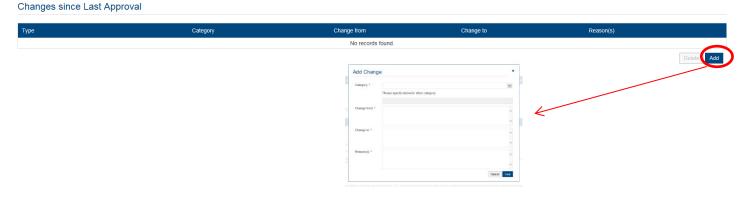
During the approval period, 1. Number of times the CPD activity has been held: 2. Total Number of Attendees: 3. Total number of participants who have successfully completed the activity: 1. The total number of attendees refers to the number of participants who have signed in to the CPD activity.

Step 4: Fill in the information if there is/are any change(s) since Last Approval . If yes, please go to step 4a-4c. Otherwise, please go to step 5 to continue.

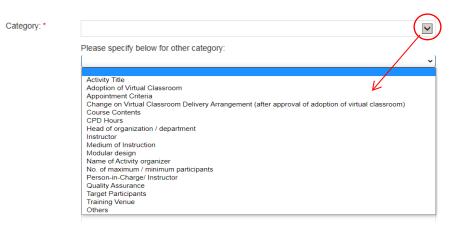
📵 If the CPD activity adopts a modular design, please provide an attachment of the breakdown of the above figures for each of the modules.

If there are more the one changes since Last approval, please repeat the steps 4a to 4c.

Step 4a: Click Add



Step 4b: Click the pull down button and select the category

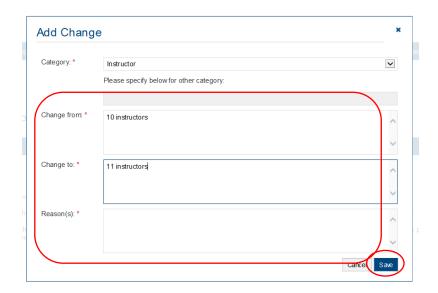


Remarks:

- **1.** If there are changes involving both in activity contents and CPD hours in one single application, only the highest amount will be charged.
- **10** 2. No additional fee will be charged for "Changes to be approved in the Next Approval Period" <u>except</u> for change in CPD hours and activity contents for more than 20% in a reassessment application.
- Tor changes less than or equal to 20% in activity contents within the same module (if applicable) or the whole CPD activity (for non-modular design activities) without changing the total CPD hours, please select "Others" under the "Category" for reporting the change(s), and state that the change of course content is less than or equal to 20% with details of change.
- 4. For Changes of categories other than the above, please select "Others" and specify the details.

Step 4c: Fill in the necessary information

❖ If you would like to report the change since last approval, for example, the number of instructors from 10 to 11, you may fill-in 10 instructors in "Change from" and 11 instructors in "Change to" as below, and provide the Reason(s). Then Click Save



Step 5: Fill in the information if there is/are any change(s) or changes to be approved in the next approval period . If yes, please go to step 5a-5b. Otherwise, please go to step 6 to continue.

Changes to be approved in the Next Approval Period



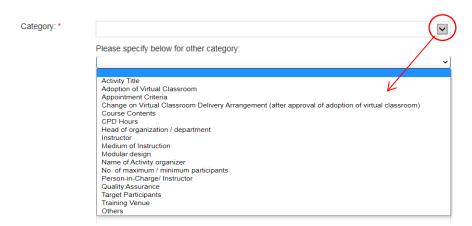
Step 5a: Click Add

Changes to be approved in the Next Approval Period

Category	Change from	Change to	Reason(s)
		No records found.	
1. If there are changes invo	olving both in activity contents and CPD hours in one single appli	cation, only the highest amount will be charged.	
2. No additional fee will be out	charged for "Changes to be approved in the Next Approval Perio	d" except for change in CPD hours and activity content	s for more than 20% in a re-assessment application.
For changes less than or	or equal to 20% in activity contents within the same module (if ap	plicable) or the whole CPD activity (for non-modular de	ign activities) without changing the total CPD hours pleas
	change of course content is less than or equal to 20% with detail		
	Add Change		×
	nc .		50
	Category: *		
		Please specify below for other category;	



Step 5b: Click the pull down button and select the category

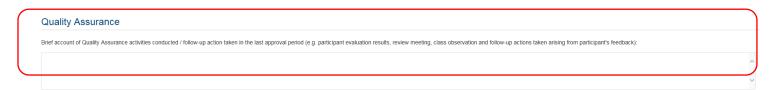


- ❖ Example: If you would like to change the number of instructors from 10 to 11, you may fill-in 10 instructors in "Change from" and 11 instructors in "Change to" as below, and provide the Reason(s). Then Click Save
- ❖ You may also need to upload the relevant documents in support of your application.



Step 6: Fill in the information in relation to Quality Assurance.

- For E-learning Activity, please refer to the Supporting Document Checklist of Application for Assessment of Type 1 Qualified E-learning Activity for Licensed Insuracne Intermediaries for preapering the documents.
- If the content exceeds the word limit, you may provide this information as attachment.



Upload Supporting Document(s)

Step 1: Please downland the checklist by clicking checklist to check what kinds of relevant documents are needed

- For E-learning Activity, please refer to the Supporting Document Checklist of Application for Re-assessment of Type 1 Qualified E-learning Activity for Licensed Insuracne Intermediaries for preapering the documents.
- The duly completed checklist should be uploaded (as Attachment 16) together with the documents.

Application for Re-assessment of Type 1 Qualified E-learning Activity for Licensed Insurance Intermediaries

Supporting Document Checklist

Please prepare and upload the following documents to support your application. Failure to provide the following documents may delay the assessment process and affect the assessment outcome.

Please indicate the availability of the documents. The duly completed checklist should be uploaded (as Attachment 16) together with the supporting documents.

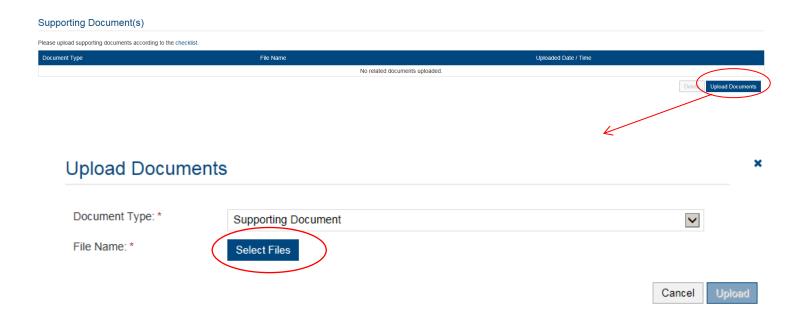
No.	Documents to be uploaded	Availability
	Background information about the E-learning Activity Provider with organisational, chart.	□ yes* □ not applicable
	("If there are any updates) Information of organising E-learning programmes / CPD activities. ("If there are any updates)	□ yes* □ not applicable
3.	Copy of Business Registration (BR) / Certificate of Incorporation (CI) ("If there are any updates including the expiry date showed in the BR or CI)	□ yes* □ not applicable
I.	Activity Plan with detailed breakdown; For E-Learning activity adopting modular design, an outline of all modules including module titles, CPD hours, contents and number of modules should be clearly specified.	u yes
	If there are any changes in instructional materials, e.g. lecture notes, PowerPoint slides and digital media, a full set of updated materials is required. A comparison table should be submitted to report the change(s).CPD provider should also provide the rationale for the amendment(s).	□ yes □ not applicable

6.	List of approved activity venue(s) for the next approval period with full address(es) and	□ yes*
	capacity(jes).	☐ not applicable
	(*applicable to E-learning Activities with a designated assessment venue)	
7.	Floor plan, rental agreement, insurance coverage forthird party liability and/or other possible evidence of activity venue.	□ yes* □ not applicable
	(*applicable to add a designated assessment venue to E-learning Activities)	
8.	Description of secured login and identity authentication system adopted	□ yes
9.	Profiles of all E-learning administrators / instructors including their academic and professional qualifications, and training/industry experience.	u yes
10.	Sample End-of-Activity Participant Evaluation Form	□ yes* □ not applicable
	(*If there are any updates)	
11.	Summary of End-of-Activity participants' evaluation results for the last approval period	□ yes
12.	Description of Technical Support Services including roles and responsibilities of respective technical personnel and a range of services provided by different technical personnel and the selection criteria for external service providers	u yes
13.	Sample attendance certificate issued to the CPD participants	□ yes
14.	Report of Quality Assurance Mechanisms such as the procedures for the development, approval and review of E-learning Activities, measures to review activity content and monitor e-learning administrators/instructors' performance and	□ yes □ already stated in the Online Application Form

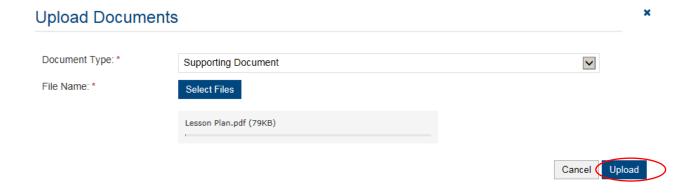
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	review meeting(s) on monitoring the CPD activity and follow up users' feedback.	
15.	Question bank of EoA/EoM assessment(s) with assessment criteria / model answers	u yes
16.	Completed Document Checklist with the Availability indicated	□ yes

Step 2: Click Upload Documents , then click Select Files

❖ You may put a number of files together into a compressed folder (e.g. zip, rar, 7z) to upload the documents in one go.



Step 3: When the file(s) has been selected as below, click Upload



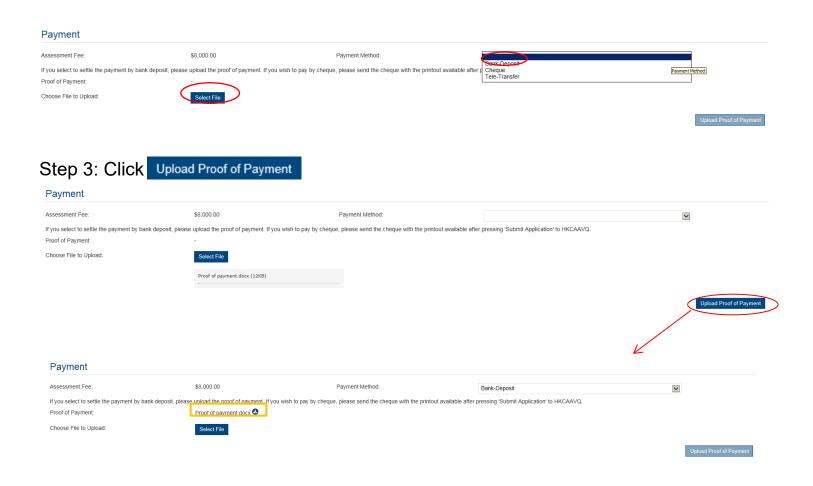
4. Payment

Step 1: Please select the Payment Method by clicking the pull down button

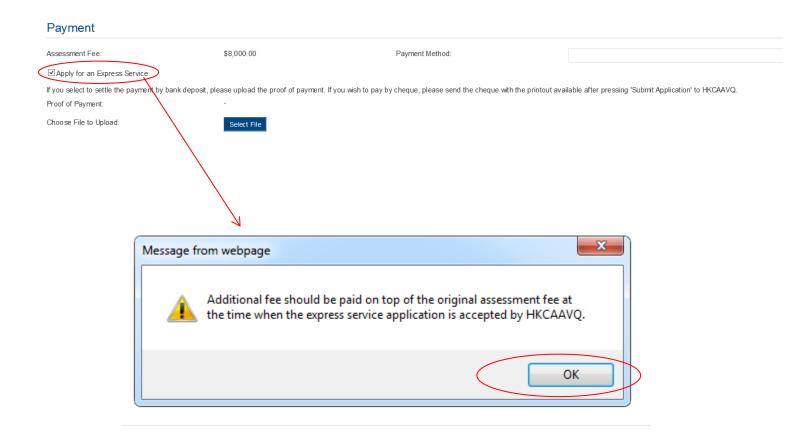


- If you wish to pay by cheque, please send the cheque with the printout available after pressing "Submit Application"
- ❖ If you select to settle the payment by bank deposit, please upload the proof of payment with the following Step 2-3

Step 2: Select Bank-Deposit in Payment Method, then click Select File

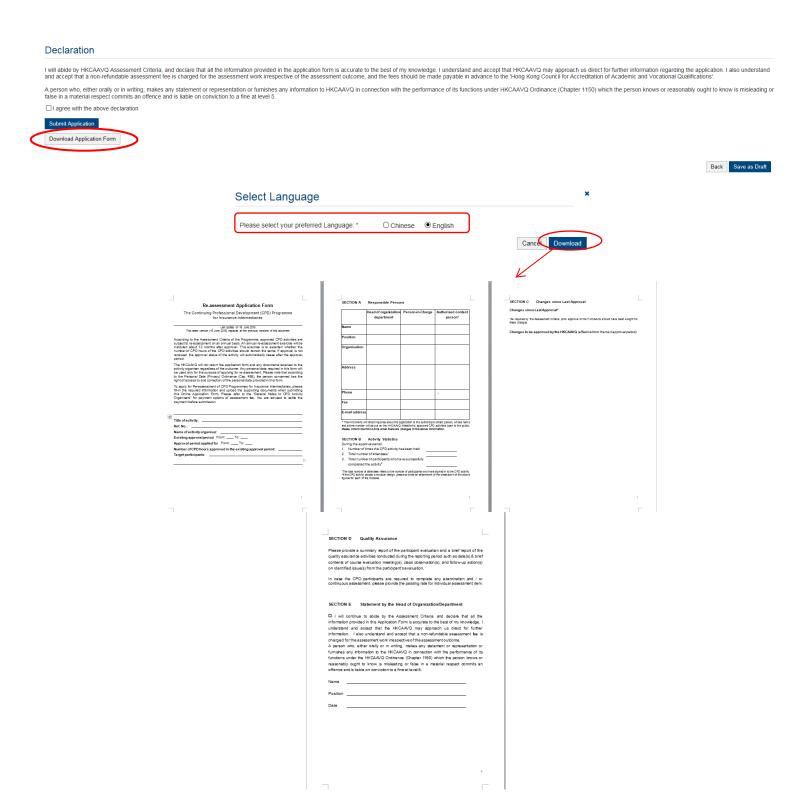


- - ❖ Additional fee should be paid on top of the original assessment fee at the time when the express service application is accepted by HKCAAVQ.



5. Submit Application

Step 1: Click Download Application Form , select your preferred Language and click Download . The form will be shown for your own record.



Step 2: After reading the declaration, check the box next to "I agree with the above declaration", and press Submit Application



Step 3: The message from webpage will be shown, please read the message and click



Step 4: The application has been submitted successfully. If you wish to pay by cheque, please print this page together with the cheque send to HKCAAVQ. Otherwise, Click Back



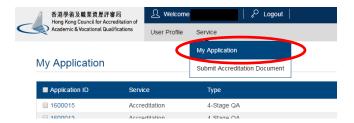
Step 5: The application you submitted to HKCAAVQ will be shown under "My Application". The status of the application will be changed to "For Review by HKCAAVQ".



OK

6. Special Function

The following functions are under the page of "My Application".



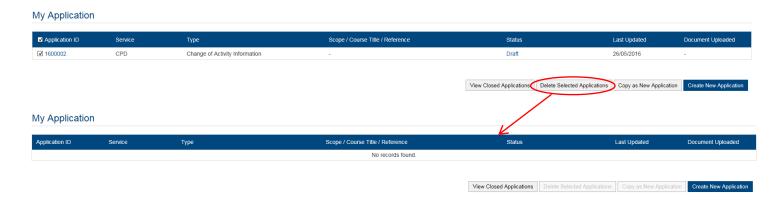
6.1 View Closed Applications

Step 1: Click View Closed Applications , you may review the completed application(s)



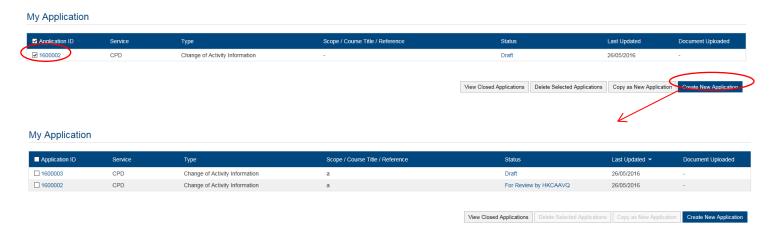
6.2 Delete Selected Applications

Step 1: Check the box next to the application ID, click Delete Selected Applications and the application you have selected will be deleted

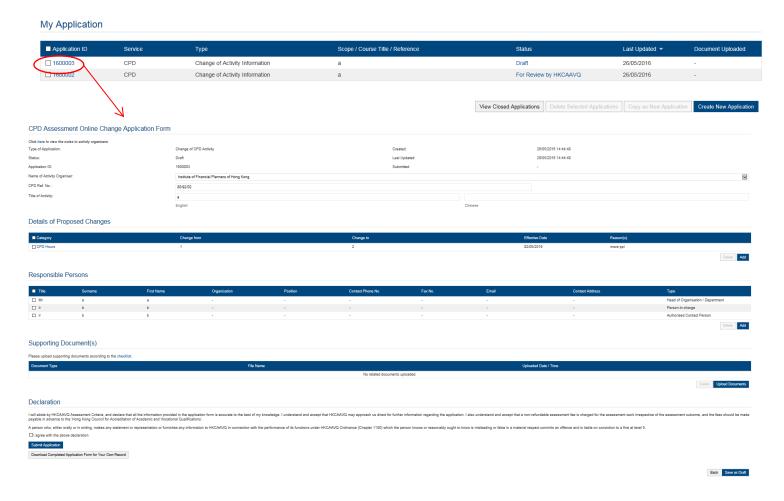


6.3 Copy as New Application

Step 1: Check the box next to the application ID, click Copy as New Application , and the information of the selected application will be copied with different Application ID.



Step 2: Click the Application ID, and you may edit the necessary information for submitting another application(s)



7. Points to Note

- The Quick Guide aims to provide a step-by-step guidance for using the e-Portal service. Before submitting the application(s), you should read the related Guidance Notes on Assessment of CPD Activities with Fee Schedule on the HKCAAVQ website at https://www.hkcaavq.edu.hk/en/services/assessment/cpd-ia-programmes
- For enquiries, please contact:

Assessment and Vetting of CPD Activities for Licensed Insurance Intermediaries

Contact person: Ms Ann LAM

Telephone: 3658 0137

Email: cpd ia@hkcaavq.edu.hk